

# CountyStat 2009 Quarter 1 Report

## Highlights from Last Quarter

### CountyStat Assists in Decreasing Overtime Utilization

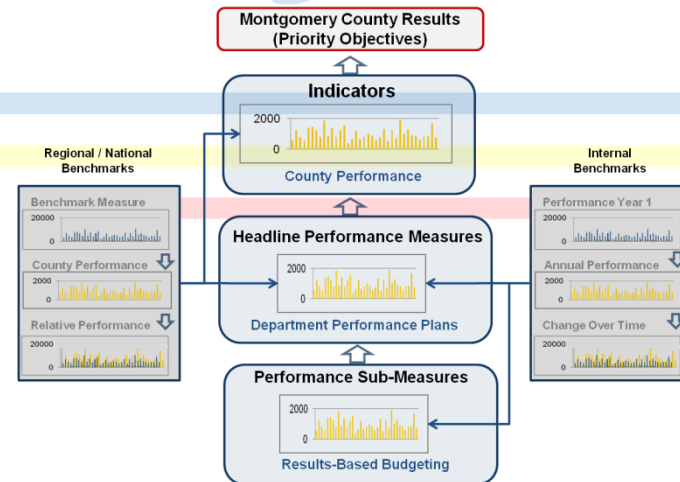
In the year since CountyStat began examining overtime, it has overseen a 15% reduction in overtime hours within the County's public safety agencies and transportation department from calendar year 2007 to calendar year 2008. Overtime hours for the Fire and Rescue Service dropped by 94,067 (25%), resulting in \$3.6 million in savings even with COLA increases. The Police Department overtime hours dropped by 37,941 (16%), resulting in \$1.2 million in savings. The Department of Correction and Rehabilitation reduced its overtime hours by 10,541, saving \$94,566 in overtime costs. The County Department of Transportation saw a small increase in its overtime hours – 4,458 (2%), partly the result of taking over staffing of the County's small bus service.

### CountyStat Releases Online Performance Dashboard

CountyStat, in conjunction with the Department of Technology Services, has created an online-accessible performance reporting system that provides greater transparency into government performance and increases government accountability. The performance measurement dashboard tracks and reports departments' progress on each of their headline measures as well as select departmental sub-measures. The performance dashboard is accessible via the [CountyStat website](#) or by clicking on the "New Performance Reports" button found on the link bar to right.

### CountyStat Creates Results-Based Accountability System

Over the past quarter, CountyStat constructed a Results-Based Accountability System for Montgomery County, which will guide the interrelated performance activities of all departments and agencies. This framework links results-based budgeting decisions, departmental performance, and overall county performance to each of the eight Montgomery County Results Areas. These Montgomery County Priority Objectives, created by community members of the County Executive's Transition Team, will serve as the foundation for ensuring that County Government's efforts meet resident's needs. In order to gauge progress, all internal performance is measured against internal benchmarks from previous years and external performance measured against a series of indicators that are compared to performance of peer jurisdictions. For more information, visit the [CountyStat website](#).



## Upcoming Meetings

### Performance Plans

- Department of Technology Services
- Department of Recreation
- Department of Permitting Services

### Cross-Departmental

- Overtime
- Paper Reduction
- Preventive Maintenance

### County Initiative

- Pedestrian Safety

### CountyStat Links



### Meeting Schedule



### New Performance Reports



### Download Meeting Materials



### Contact CountyStat

CountyStat is interested in hearing your meeting topic suggestions, focused on addressing large-scale problems within the government that would result in improving program performance and/or efficiency. Submit suggestions to the CountyStat Office via email, [countystat@montgomerycountymd.gov](mailto:countystat@montgomerycountymd.gov).